

## What is 3rd Party Application Access?

**3rd party application access** is how you view your health information using apps on your smartphone, tablet, or with a web browser. These third-party applications, or apps, must meet McKesson eligibility standards to participate in the program.

McKesson shares with the app only the data approved by the Office of the National Coordinator for Health Information Technology (ONC).

This data includes:

- Allergies
- Encounters and appointments
- Care plan and goal
- Care team
- Conditions
- Implantable devices
- Diagnostic reports
- Documents
- Immunizations, medications, medication administrations, requests, and statements
- Observations
- Patient demographics
- Procedures and procedure requests

## How Do I Create an Account?

To enable your chart data to be shared with an app, create an account via the iKnowMed<sup>SM</sup> API Portal by doing the following:

1. Go to <https://apiaccess.mckesson.com>.
2. Click **Sign Up as a Patient**.
3. Enter the registration code provided to you by your practice.
4. Enter your personal information. You will use your email address to access the iKnowMed<sup>SM</sup> API.
5. Read the **iKnowMed API Terms of Service** and click **I Agree**.
6. Click **Create Account**. Your Dashboard appears.

## How Do I Connect My Account to an App?

In your **Dashboard**, you will see the apps that are registered with the iKnowMed<sup>SM</sup> API Portal. Select the app you want to connect your chart data with.

## What Browser Should I Use to Access the iKnowMed API?

Use the latest version of **Google Chrome** to access the iKnowMed<sup>SM</sup> API Portal.

## Why Am I Asked for My Date of Birth When I Create My Account?

Your **Date of Birth** is used to validate your registration code with the date of birth saved in your iKnowMed health record. If you have trouble completing registration, check with your Health Care Facility that your date of birth is recorded correctly.

## Can My Health Care Facility See My iKnowMed API Portal Account?

No. Providers and staff at your Health Care Facility are not able to see any information in your iKnowMed<sup>SM</sup> API account. Your email, name, any apps you select in the iKnowMed<sup>SM</sup> API Portal, and information stored in any app are not shared with iKnowMed and are not included in your chart.

## Why Can't I See the App I Want to Add?

An app must meet specifications to be eligible to use the iKnowMed API Portal. Eligible apps are listed in the SMART on FHIR App Gallery at: <https://apps.smarthealthit.org/>. iKnowMed only supports STU 3 FHIR and R4 FHIR Compatibility.

If the app you want to add is eligible and not listed, contact the app's Help Desk to request that they "register as a developer in the iKnowMed<sup>SM</sup> API Portal". To confirm the app complies with all regulatory requirements as defined by the ONC, the app developer must agree to our **Terms of Services** before the app is made available in the iKnowMed API Portal.

## Is My Info Safe?

This feature is based on **Smart on FHIR** technology, which was developed by Health Level Seven International (HL7), a healthcare standards organization. Smart on FHIR is promoted by the ONC, which is a government organization within the Office of the Secretary for the U.S. Department of Health and Human Services. As required by the HITECH Act, McKesson thoroughly tested this feature and is certified by an ONC-approved testing body. McKesson abides by all regulatory requirements to ensure patient safety and to support the adoption of advanced health information technology and the electronic exchange of health information.

For more information about Smart on FHIR visit: <https://www.hl7.org/fhir/overview.html>.

## What is the Process for API Portal Password Resets?

If you are a patient or an application developer who forgot their API Portal password or need an API Portal password reset, please email [apiaccess@mckesson.com](mailto:apiaccess@mckesson.com), with the address that was used to register your API Portal account, to receive a temporary code and instructions to reset your API Portal password. Or contact the patient support line at 1-855-887-6788 and select option 2.